



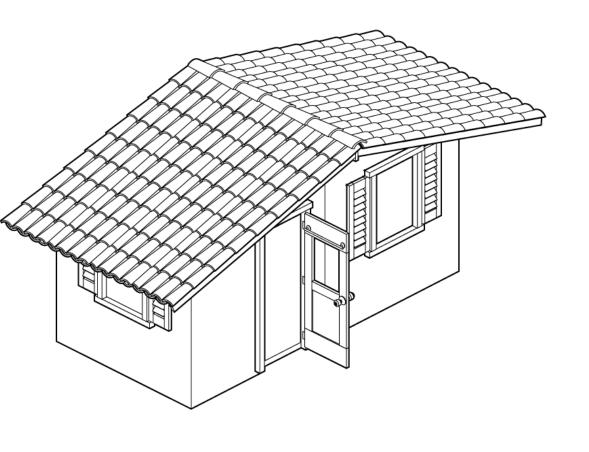








Home-Owner Challenges



Access to Housing Finance



Lack of access to affordable financing for home improvements and repairs

Availability of Materials & Services



Lack of access to affordable, sustainable housing products

Information Flows and Social norms



Social Norms influence households' decision making that often leads to suboptimal construction choices



Our Mission



Terwilliger Center for Innovation in Shelter

Market-Based Approaches

Achieve large scale impact by supporting companies to serve low-income households

Facilitator

Catalyze sustainable changes in housing markets through advisory services and capital



MARKET POTENTIAL on the next three (3) years

88% plans to improve their

85% interested to loan through Microfinance





Preferred LOAN FEATURES

LOAN SIZE

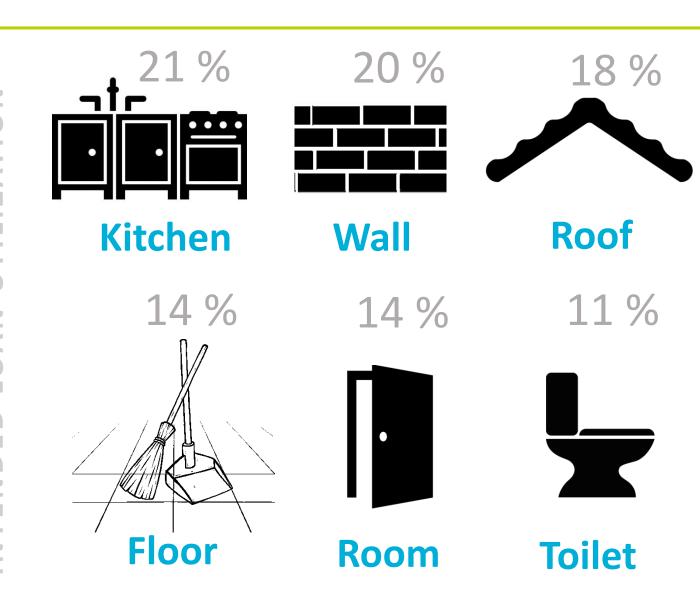
\$900

LOAN TENURE

24 months

INSTALLMENT SIZE

\$40



Building and **expanding** inclusive housing markets



Housing Microfinance Potential

- Significant opportunity exists among existing as well as new customer base
- Role of financial institutions serving the low-income segment is critical

\$1. 56 Billion

Market Potential

among existing
Microfinance Borrowers



Required Behavior Change for MFI

Attributes		Existing	Target
	Target market segment	Existing clients only	Existing clients and New members
	Loan appraisal	Simple Loan Proposal	Basic technical knowledge on HMF Cost estimation tool Field validation
	Product features: Loan size	\$300	Stand-alone product up to ~US\$ 950
\$	Loan term	12 months	24 months/36 Months



Is **finance** enough?



Quality gaps exist in home

construction



Material

access not a problem



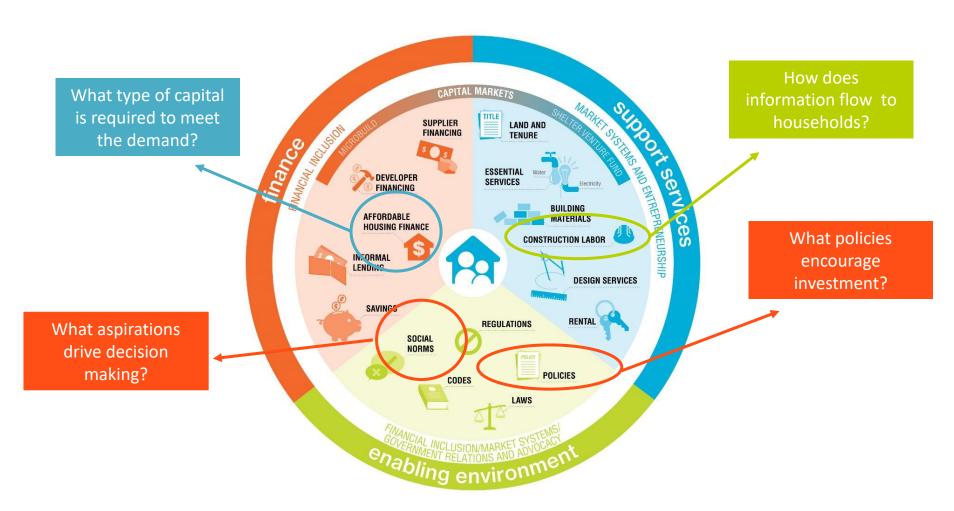
Information flows and Influences



Unskilled and semi-skilled workers



Housing Market Systems





What can we do





Change behavior

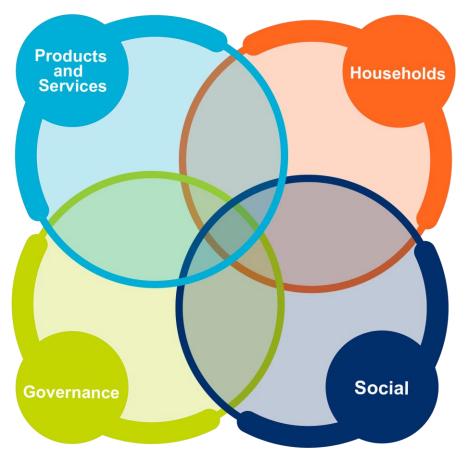


Theory and Practice

Interactions between norms and other factors sustaining harmful practices

Owner-Driven Construction

- Design
- Tools
- TVET
- Customers
- Financial Products
- Certification
- Registration
- Codes
- Policies
- Local Government
- Social Insurance



- Beliefs
- Knowledge
- Skills
- Attitude

- Associations Referrals
- Aggregators
 - Coops
 - Companies

Source: Adapted from Cislaghi, B; Heise, L (2018) Theory and practice of social norms interventions: eight common pitfalls. Globalization and health, 14 (1). p. 83.



Social Norms

People make decisions based on what they believe is expected of them

Social norms heavily influence the home building decisions & practices of low-income households



Interaction

Collective behaviors

Determinant







Insights from social norms and housing decision-making research

India & Peru



India





Men are head of households



Powerless to natural disasters



Distrust on innovation



Vastu Principles followed



Appearance matters most





India

Possible **Interventions**











Peru



Women begin home construction



Fatalistic to disaster resilience



Masons hired based on loyalty & reputation



Masons are conduit of information







Peru

Possible Interventions









THANK YOU!

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Innovation in Shelter

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